



Agency for Strategic planning  
and reforms of the  
Republic of Kazakhstan  
Bureau of National statistics

# Quality report

*Report on the sale of goods and  
services*

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## S.1 Contact details

### S.1.1 Organization

Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan

### S.1.2 Structural subdivision

Department of Services and Energy Statistics

### S.1.3 Name of the contact person

Erzhanova Shirailym Sailaubekovna

#### S.1.3.1 Name of the head of the responsible structural unit

Karaulova Gulmira Sailaubekovna

### S.1.5 Postal address of the contact person

Sh.sakigozhina@economy.gov.kz

### S.1.6 Email address of the contact person

010000, Nur-Sultan, Left Bank of the Ishim River, 8 Mangilik El Street, House of Ministries, 4 entrance, e-mail: sh.sakigozhina@economy.gov.kz

### S.1.7 Phone number of the contact person

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## S. 2 Introduction-Relevance

National statistical observation is organized with the aim of forming the main indicators characterizing the volume of services and goods in the Republic of Kazakhstan. Data on the volume of services and goods are formed on an annual basis (in the context of regions) in accordance with the "Methodology for the formation of indicators on statistics of domestic trade", approved by order of the Chairman of the Bureau of national statistics of December 15, 2015 No. 209

## S.3 Updating metadata

### S.3.1 Latest confirmation of updated metadata

### S.3.2 Latest placement of metadata

### S.3.3 Latest metadata update

## S.4 Presentation of statistical information

### S.4.1 Data description

Trade in the form of wholesale and retail sale of goods, as well as the provision of services for maintenance, car repairs, catering are carried out by the subjects of trading activities. The following indicators are also formed:

- 1) The volume of retail trade in goods through sales channels;
- 2) Availability of a trading network;
- 3) The volume of retail trade by type of goods;
- 4) The total volume of the retail margin;
- 5) The volume of wholesale trade by type of goods;

- 6) The total volume of the trade margin in the wholesale trade;
- 7) The volume of services of wholesale trade on a fee or contract basis;
- 8) The volume of purchased goods by source of income (by goods and regions);
- 9) Objects and volume of sales of services for the provision of food and beverages;
- 10) The number of service stations and the volume of sales of services for the maintenance and repair of vehicles;
- 11) The volume of production and sales of products (goods, works, services) by secondary activities.

#### S.4.2 Classification system

During the survey, the following statistical classifiers are used:

- 1) KATO - Classifier of administrative-territorial objects;
- 2) OKED - General classifier of economic activities;
- 3) KFS - Classifier of forms and types of ownership;
- 4) KRP - Classifier of the dimension of legal entities.

These classifiers are posted on the Internet resource Bureau of national statistics [www.stat.gov.kz](http://www.stat.gov.kz) on the main page in the section "Official statistical information (by industry)" - Classifiers

#### S.4.3 Sectoral coverage

They are represented by legal entities and (or) their structural and separate divisions, individual entrepreneurs (included in the sample), with the main type of economic activity according to the codes of the General Classifier of Economic Activities: 45 - wholesale and retail trade in cars and motorcycles and their repair; 46 - wholesale trade, except for cars and motorcycles; 47 - retail trade, except for cars and motorcycles; 56 - food and beverage services.

#### S.4.4 Statistical concepts and definitions

The following definitions and concepts are used to complete this statistical form:

- 1) canteen - a public catering facility with self-service for consumers;

- 2) bar - a public catering and recreation facility offering consumers snacks, desserts and confectionery, as well as alcoholic beverages;
- 3) retail trade - entrepreneurial activity for the sale of goods to a buyer intended for personal, family, home or other use not related to entrepreneurial activity;
- 4) cafe - an object of public catering and recreation, offering an assortment of dishes of simple preparation, as well as alcoholic beverages with the obligatory provision of waiters' services to consumers;
- 5) kiosk - a non-capital portable structure equipped with trading equipment, without a trading floor and premises for storing food products, designed for one or several trading places;
- 6) store - a permanent fixed structure or part thereof, provided with trade, utility, administrative and amenity premises, as well as premises for receiving, storing and preparing goods for sale;
- 7) wholesale trade - entrepreneurial activity in the sale of goods intended for subsequent sale or for other purposes not related to personal, family, household and other similar use;
- 8) public catering - entrepreneurial activity related to the production, processing, sale and organization of food consumption;
- 9) secondary type of activity - a type of activity, in addition to the main one, which is carried out for the purpose of producing products for third parties;
- 10) a specialized store - a trade facility, represented by a variety of subjects of trading activity, with a specialized assortment (building materials, or household electrical appliances, furniture and others), the range of the assortment is up to twenty-five thousand items (units), is included or not included in trade networks, providing availability of a parking area for vehicles within the boundaries of its territory;
- 11) restaurant - catering facility and relaxation, offering a range of sophisticated cooking, including custom and proprietary, as well as alcoholic beverages with the mandatory provision of services to consumers waiters;

- 12) main type of activity - a type of activity, the added value of which exceeds the added value of any other type of activity carried out by the entity;
- 13) trade margin (trade margin, trade cape) - is defined as the difference between the actual or imputed price received as a result of the sale of goods purchased for resale and the price that the trading company would have to pay in order to acquire an identical product (to replace the one sold ) at the time when it was sold or used in another way;
- 14) commercial facility - a building or a part of a building, a structure or a part of a structure, a trading market, an automated device or a vehicle specially equipped with equipment designed and used for displaying, displaying goods, servicing buyers and making payments with buyers when selling goods;
- 15) retail space - the area of a trading facility, occupied by special equipment, intended for displaying, displaying goods, servicing customers and conducting cash settlements with customers when selling goods, and passing through customers;
- 16) trade network - a set of two or more trade objects that are under common management and are used under a single commercial designation and other means of individualization, with the exception of trade markets;
- 17) trading house - a permanent stationary structure, in which a set of retail and catering facilities are located, managed as a whole, intended for trading activities and provided with commercial, administrative and amenity and storage facilities and a parking area for vehicles within the boundaries of its territory ;
- 18) stationary shopping facility - a building or part of a building (built-in, built-in-attached, attached premises), a structure or part of a structure (built-in, built-in-attached, attached premises), firmly connected to the ground and connected (technologically connected) to engineering networks technical support. Types of stationary shopping facilities: shopping and entertainment center, shopping center, hypermarket, outlet center, discount center, specialized store (including a pharmacy), trading house, supermarket, minimarket, convenience store;

- 19) non-stationary commercial facility - a temporary structure or temporary structure that is not firmly connected to the ground, regardless of the presence or absence of connection (technological connection) to engineering networks, including an automated device or vehicle. Types of non-stationary trade objects: auto shop, automatic machine, kiosk, portable counter, tent (pavilion);
- 20) commodity stocks - the amount of goods in cash or in kind that are in trading enterprises, in warehouses, on the way on a certain date;
- 21) a pavilion - an easily erected structure made of collapsible structures, equipped with trade equipment for one or several trade places, having an area for trade stock and located at a specially defined place;
- 22) e-commerce - entrepreneurial activity for the sale of goods, carried out by means of information technology.

#### S.4.5 Statistical object

Goods and services

#### S.4.6 General population (principle of selection of survey units)

Surveillance type: legal entity-solid, individual entrepreneur-selective

#### S.4.7 Territorial coverage

Republic of Kazakhstan (14 regions, cities of republican significance, the capital)

#### S.4.8 Time coverage

In Kazakhstan, the survey of sales of goods and services has been carried out since 1991 on an annual basis.

#### S.4.9 Base period

The base period is the year preceding the survey year.

#### S.5 Unit of measurement

Thousand kazakh tenge

#### S.6 Reporting period

year

#### S.7 Legal basis

##### S.7.1 Legal framework

1. Law of the Republic of Kazakhstan dated March 19, 2010 No. 257-IV "On state statistics".

2. Rules for the provision of primary statistical data by respondents, approved by order of the Chairman of the Agency of the Republic of Kazakhstan on statistics dated July 9, 2010 No. 173.
3. The plan of statistical work, approved in accordance with the procedure established by the legislation of the Republic of Kazakhstan by Order of the Minister of National Economy of the Republic of Kazakhstan dated November 12, 2018 No. 67.
4. Schedule for the dissemination of official statistical information, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated December 26, 2018 No. 14.
5. "Methodology for the formation of indicators on statistics of internal trade", approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated December 15, 2015 No. 209.
6. Law of the Republic of Kazakhstan dated April 12, 2004 No. 544 "On the regulation of trading activities"
7. "International Recommendations for Retail and Wholesale Trade Statistics" 2008, developed by the United Nations Statistical Committee (UN);
8. "Methodological recommendations for statistical monitoring of retail trade turnover and the calculation of its volume index", developed by the Interstate Statistical Committee of the Commonwealth of Independent States (CIS Statistical Committee) in 2011.

## S.8 Privacy and data protection

### S.8.1 Privacy Policy

1. Article 8 of the Law of the Republic of Kazakhstan dated March 19, 2010 "On State Statistics", in accordance with which a guarantee of confidentiality and protection of the submitted data by respondents is ensured.
2. Article 28 of the Entrepreneurial Code of the Republic of Kazakhstan dated October 29, 2015 ensures the protection of information constituting a commercial secret.
3. Information security policy (hereinafter referred to as the Policy) approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated October 31, 2016 No. 252 defines the goals, objectives, guidelines and practical techniques in the field of ensuring information security of the Committee. The main goal of the Policy is to ensure the availability of official statistical information, confidentiality of information stored and processed on the computer equipment of the Committee under the conditions of its integrity and authenticity.



## S.8.2 Privacy - data handling

The rules for the provision and use of databases in a de-identified form for scientific purposes, approved by the Order of the Minister of National Economy of the Republic of Kazakhstan dated December 18, 2015 No. 778.

## S.9 Publication Policy

### S.9.1 Publication Calendar

Clause 1, Clause 2 of Article 26 of the Law of the Republic of Kazakhstan "On State Statistics" dated March 19, 2010 No. 257. The schedule for the dissemination of official statistical information is posted on the website of the Bureau of national statistics [www.stat.gov.kz](http://www.stat.gov.kz) in the section "Home" // "Basic documents".

### S.9.2 Access to the Graph

The schedule for the dissemination of official statistical information is posted on the website of the Bureau of national statistics [www.stat.gov.kz](http://www.stat.gov.kz) in the section "Home" // "Basic documents".

### S.9.3 User access

Bureau of national statistics website [www.stat.gov.kz](http://www.stat.gov.kz). Official statistical information> Operational data (express information, bulletins)> Domestic trade; IS Taldau> Domestic trade statistics> Domestic trade.

## S.10 Propagation frequency

year

## S.11 Dissemination format, accessibility and clarity

### S.11.1 News publications

Press releases are not published on an annual basis (only on a monthly basis).

### S.11.2 Publications

- 1) 1) Statistical bulletin "Report on the sale of goods and services in the Republic of Kazakhstan", posted on the Internet resource Bureau of national statistics in the section Official statistical information (by industry) - Operational data (express information, bulletins) - Domestic trade - Bulletins;
- 2) Statistical collection "Retail and wholesale trade in the Republic of Kazakhstan", posted on the Internet resource Bureau of national statistics in the section Official statistical information (by industry) - Collections, spreadsheets, analytics - Statistical collections;

3) The main indicators and dynamic tables are posted on the Bureau of national statistics Internet resource in the section Official statistical information (by industry) - Domestic trade.

#### S.11.3 Databases in on-line mode

Information and analytical system "Taldau" - Statistics of internal trade - Internal trade - Volume of sales of goods and services.

##### S.11.3.1 AC1. Data tables-consultation

Not implemented

#### S.11.4 Microdata access

There is no access to microdata.

The presentation of databases in a de-identified form is governed by the Rules for the Submission and Use of Databases in a De-Identified Form for Scientific Purposes, approved by order of the Chairman of the Agency of the Republic of Kazakhstan on Statistics dated July 2, 2010 No. 168 (posted on the Committee's website [www.stat.gov.kz](http://www.stat.gov.kz)).

#### S.11.5 Other

##### S.11.5.1 AC2. Metadata consultation

Not implemented

#### S.12 Availability of Documentation

##### S.12.1 Methodology Documentation

1) Methodology for the formation of indicators on the statistics of domestic trade. Posted on the Bureau of national statistics Internet resource [www.stat.gov.kz](http://www.stat.gov.kz) in the "Methodology" section.

2) "Methodological Regulation on Statistics 2018" fourth edition, addition. Posted on the Bureau of national statistics Internet resource [www.stat.gov.kz](http://www.stat.gov.kz) in the "Methodology" section"

##### S.12.2 Quality documentation

1. Policy in the field of quality, approved by the order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated April 23, 2015 No. 67.

2. Quality objectives Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan, Quality objectives of the Office of Service and Energy Statistics.

3. Documented information of the quality management system: Quality manual; Documented procedures; Instructions; Process maps.

4. Standard methodology for describing the process of production of statistical information by state bodies, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated March 30, 2015 No. 53;

5. Methodology for assessing the quality of official statistical information, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated May 23, 2018 No. 63

### S.13 Quality management

#### S.13.1 Quality assurance

The quality and reliability of data on the volume of sales of goods and services is supported by generally accepted procedures:

- compliance with the basic principles of primary accounting;
- the use of standard statistical product classifications;
- obtaining additional information from respondents to confirm the reliability of primary statistical data;
- carrying out a comparative analysis of statistical data in dynamics;
- defining a plausibility check at the level of inputting primary data in electronic format, checking the correctness of filling out the statistical form and minimizing the lack of answers on some questions of the statistical form

#### S.13.2 Quality control

The results of the survey of goods and services in terms of accuracy and reliability can be rated as good.

### S.14 Relevance

#### S.14.1 Needs

Information users: government agencies, individuals and legal entities.

#### S.14.2 User satisfaction

An annual survey of users of official statistical information is carried out according to the questionnaire Q-002 "Survey of users".

#### S.14.3 Completeness / R1. Data completeness-share

Unacceptably

### S.15 Accuracy and reliability (to be completed according to the type of observation)

#### S.15.1 Overall accuracy

#### S.15.2 Sample errors - indicators / A1.

Unacceptably

#### S.15.3 Non-sampling error

Unacceptably.

### S.15.3.1 Coverage error

Unacceptably.

#### S.15.3.1.1 A2. Overcoverage-share

Unacceptably.

#### S.15.3.1.2 A3. Common units-ratio

Unacceptably.

### S.15.3.3 No response errors

#### S.15.3.3.1 A4. Absence unit-share

#### S.15.3.3.2 A5. No response-share clause

## S.16 Timeliness and punctuality

### S.16.1 Timeliness

#### S.16.1.1 TP1 Waiting period - first results

The first results in the bulletin "On the sale of goods and services in the Republic of Kazakhstan" are published on July 1 after the reporting period and are final. The release date was approved and published in the Statistical Work Plan and in the Schedule for the dissemination of official statistical information.

Bureau of national statistics website [www.stat.gov.kz](http://www.stat.gov.kz). Official statistical information> Operational data (express information, bulletins)> Domestic trade.

#### S.16.1.2 TP2. Waiting Period - Latest Results

Results are final

### S.16.2 Punctuality

#### S.16.2.1 Punctuality / TP3

The data are published in accordance with the Plan of statistical work, approved in accordance with the legislation of the Republic of Kazakhstan by the Order of the Minister of National Economy of the Republic of Kazakhstan and the Schedule for the dissemination of official statistical information, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan.

Bureau of national statistics website [www.stat.gov.kz](http://www.stat.gov.kz). Official statistics> Operational data

## S.17 Comparability

### S.17.1 Geographic comparability

The data are comparable between regions, as well as between forms G003, 1-PF, 2-MP, 11F.

#### S.17.1.1 Asymmetry in mirror flow statistics-coefficient / CC1

### S.17.2 Length of comparable time series / CC2

There is comparability of time series since 1991.

## S.18 Consistency

### S.18.1 Consistency, external, cross

"Methodology for the formation of indicators on domestic trade statistics" approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated December 15, 2015 No. 209 compared with the International Recommendations on Retail and Wholesale Trade Statistics "2008 years, developed by the Statistical Committee of the United Nations (UN) and Methodological Recommendations for Statistical Monitoring of Retail Trade Turnover and Calculation of its Volume Index ", developed by the Interstate Statistical Committee of the Commonwealth of Independent States (CIS Statistical Committee) in 2011.

#### S.18.2 Internal consistency

Statistical tools are agreed with all structural divisions of the Bureau of national statistics

#### S.19 Load

Data collection is carried out electronically and on paper at the request of the respondent. When collecting data online, the respondent is provided with automated arithmetic and logical controls, excluding the possibility of typical input errors. Information processing processes are automated using local software systems, control of input and output information is provided.

#### S.20 Revision of data

##### S.20.2 Revision of data / A6

The revision is provided in accordance with the Rules for the revision of published official statistical information for statistical purposes in case of a change in statistical methodology and on the basis of updated, documented information, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated December 28, 2018 No. 20. The basis for the regular revision of the published official statistical information for statistical purposes is the statistical methodology and (or) other duly approved legal acts of the Republic of Kazakhstan on the calculation of preliminary (operational) statistical data.

#### S.21 Processing of statistical data

##### S.21.1 Input data

Statistical information on the volume of sales of goods and services is formed on the basis of the primary reports of respondents in the statistical form 1-BT, represented by legal entities and (or) their structural and separate divisions, individual entrepreneurs (included in the sample), with the main type of economic activity according to the codes of the General classifier of economic activities: 45 - wholesale and retail trade in cars and motorcycles and their repair; 46 - wholesale trade, except for cars and motorcycles; 47 - retail trade, except for the sale of cars and motorcycles; 56 - food and beverage service

#### S.21.2 Inspection frequency

year

#### S.21.3 Method (method) of collecting primary statistical data

According to the 1-BT form, the provision of the statistical form is carried out on paper or in electronic form. Filling in the statistical form in electronic form is carried out through the information system "Data collection in on-line mode" posted on the Internet resource Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan ([www.stat.gov.kz](http://www.stat.gov.kz)).

#### S.21.4 Reliability of primary statistical data

Data processing routines include editing and aggregation data.

- 1) the maximum and minimum values of quantitative indicators are analyzed;
- 2) assessment of the quality of the information received from the respondents. For this purpose, a logical control system is built inside each section of the form, which allows you to eliminate input errors.

#### S.21.5 Imputation - share / A7

Unacceptably.

#### S.21.6 Correction

Correction of data is carried out directly in the course of statistical observation

##### S.21.6.1 Seasonal adjustment

#### S.22 Notes

Work is underway to ensure data quality.